



# Microsoft Entra ID SSO & SCIM Guide (OIDC)

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## Getting Started

### Accessing your user-based license

You can find your new SSO/SCIM User Licensing subscription in My Account:

- Navigate to <https://www.graphpad.com/myaccount/>
- Log in with your existing credentials
- From the header drop down, select your user based subscription

### Preparing Prism

In order to follow the below steps to enable your SSO/SCIM configuration, you will need to be using at least version 10.0.0 of Prism, and have deactivated your existing Prism activation.

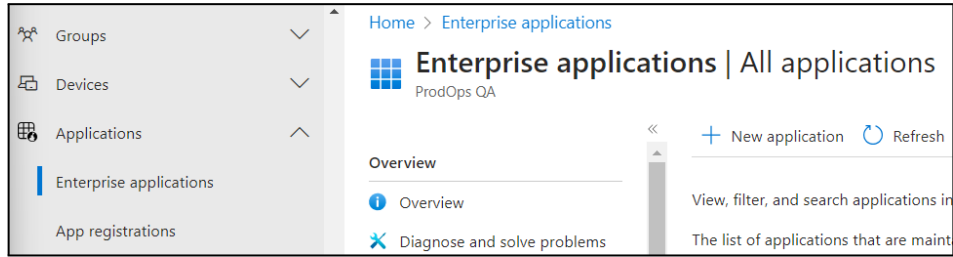
- To download the latest version, visit our [Updates](#) page, or update via the in-app updates feature
- Deactivate your current license by following **Help -> Manage License...**
- Let the Prism team know if your deactivation limit needs to be extended
- After deactivation, Prism should display the activation screen, or reopen in Viewer mode. You are now ready to apply your SSO and/or SCIM configuration following the steps below.

### Microsoft Entra ID Configuration

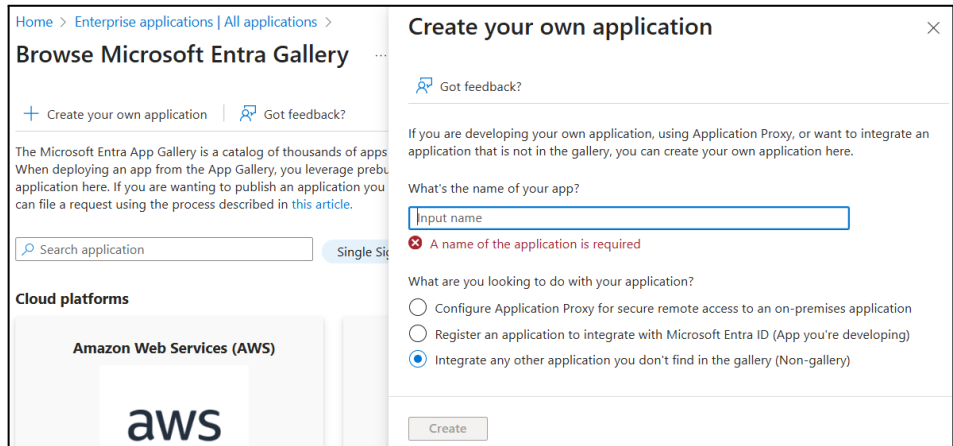
To use Microsoft Entra ID as your vendor, please follow the steps below to configure your application. The first two sections detail instructions for setting up GraphPad Prism as an SSO application in Entra ID, while the third configures SCIM for identity management.

## Creating an Application in Microsoft Entra ID

1. From the **Applications** side menu, select **Enterprise applications**. From here, select **New application**:

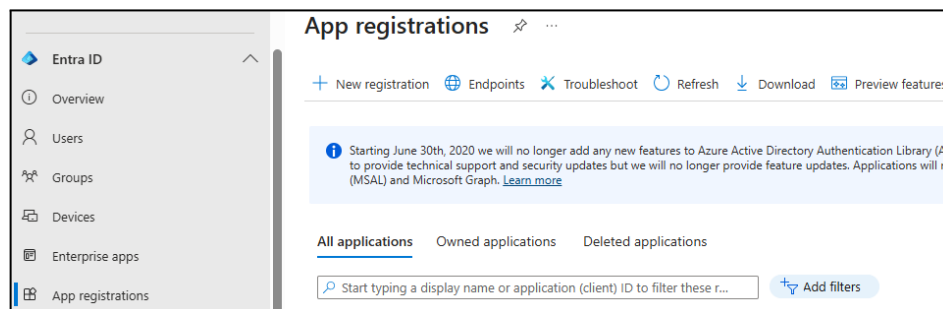


2. Select **Create your own application**. Enter your application name e.g. "GraphPad Prism", select the **Non-gallery** application option, and click **Create**:

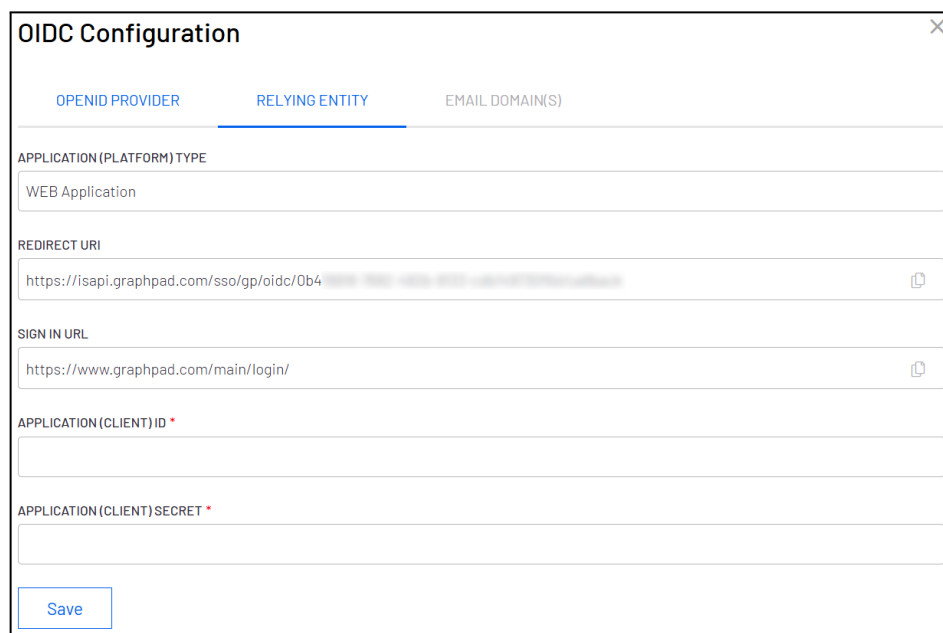


## Single sign-on (SSO) Configuration

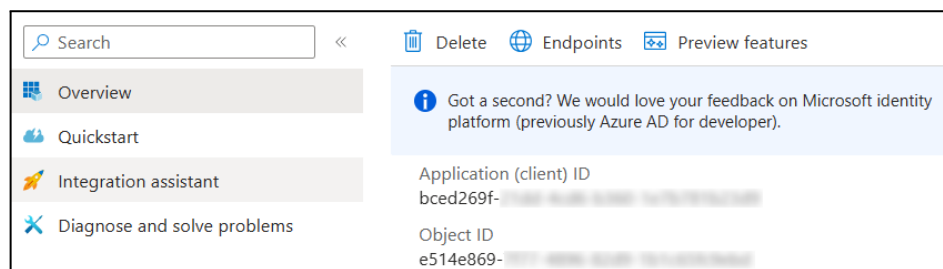
Once created, use the **App registrations** menu on the left, then find your application under **All applications**. Before continuing here, you will need to configure GraphPad Prism's [My Account](#), and use information from here to configure Entra ID.



1. From My Account, select **Manage Seats**, then **Authentication**
2. Add an **OIDC ID Provider**
3. Switch to the **Relying Entity** tab

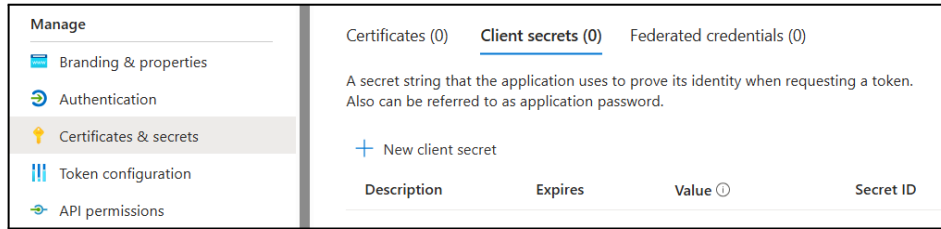


4. Returning to Entra ID, copy across the **Application (client) ID** into My Account:



5. In Entra ID, create an **Application (Client) Secret** by following the **Certificates & secrets** menu.

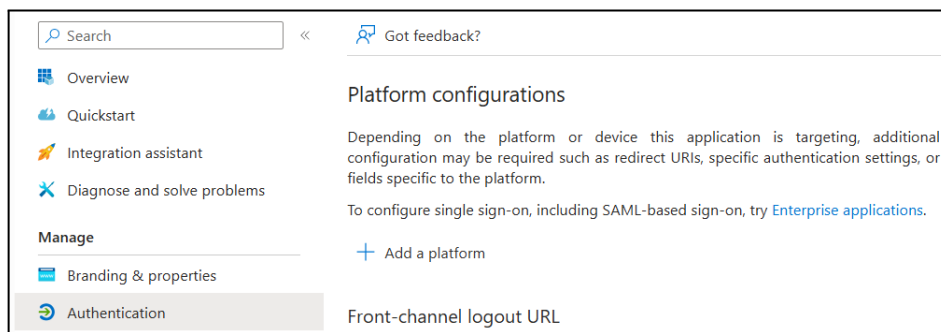
Copy this into My Account. Click **Save**:



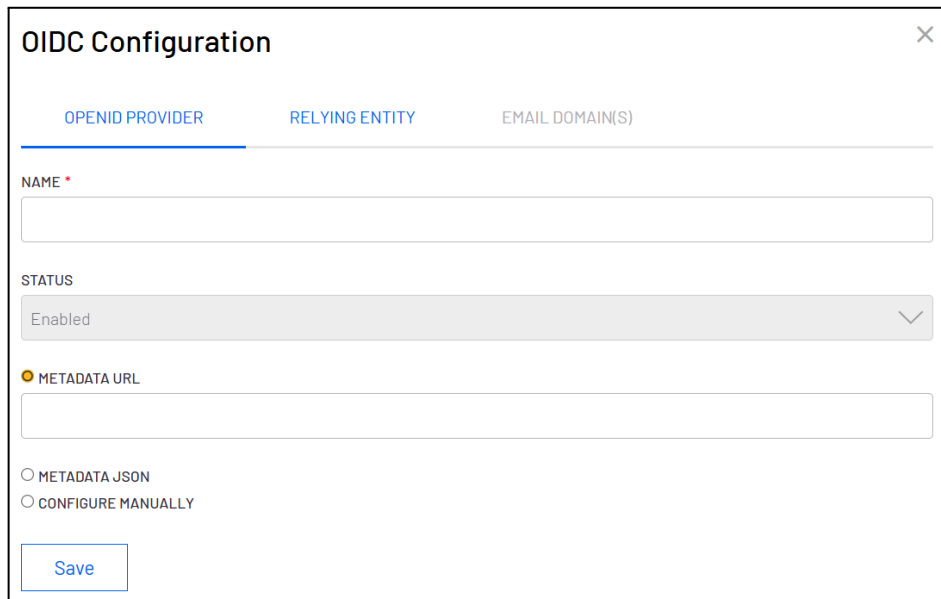
6. Next, the **Redirect URI** must be shared with Entra ID.

Copy the **Redirect URI** from My Account. In Entra ID, navigate to the **Authentication** menu and select **Add a platform**.

Select **Web**, pasting in the copied **Redirect URI**, and click **Configure**:

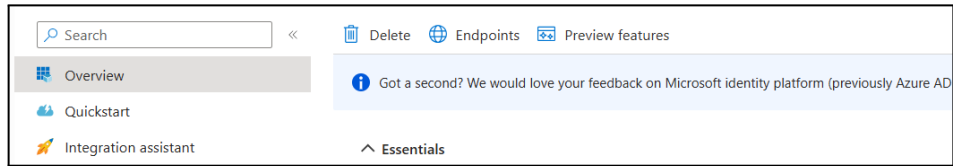


7. Returning to My Account, switch to the **OpenID Provider** tab, and enter a name e.g. GraphPad Prism:

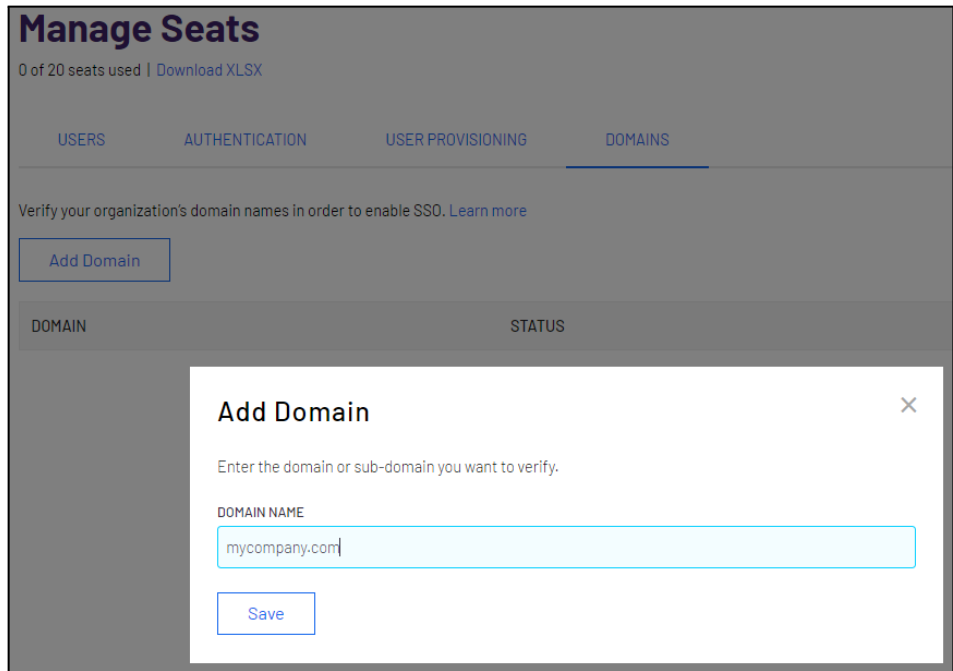


8. Next, the **Metadata URL** must be shared with My Account.

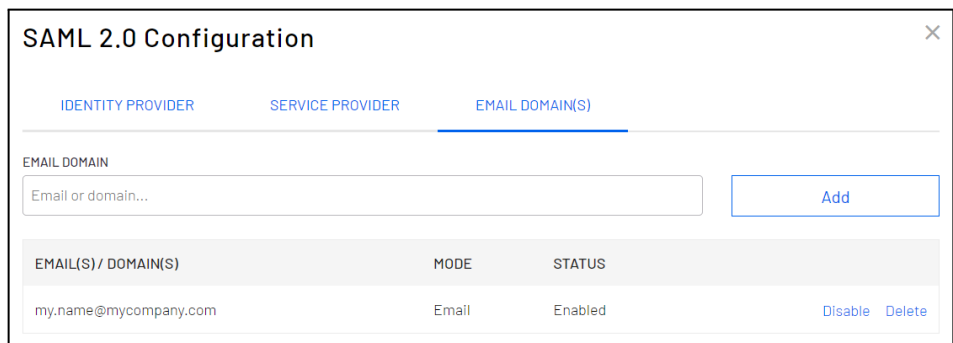
In Entra ID, navigate to the **Overview** menu and select **Endpoints**. Copy the **OpenID Connect metadata document** value and save this as the **Metadata URL** in My Account. Click **Save**:



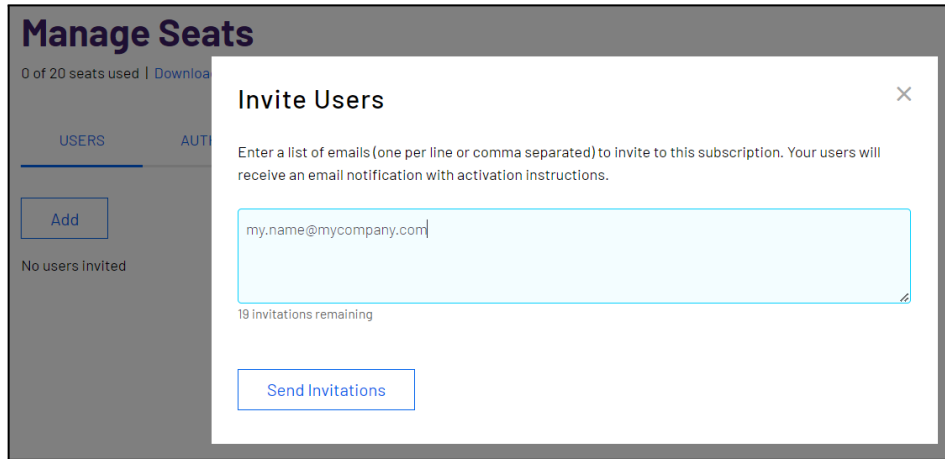
9. Navigate to the **Domains** tab and add the email domain(s) that you wish to be able to use with SSO. Click **Save**:



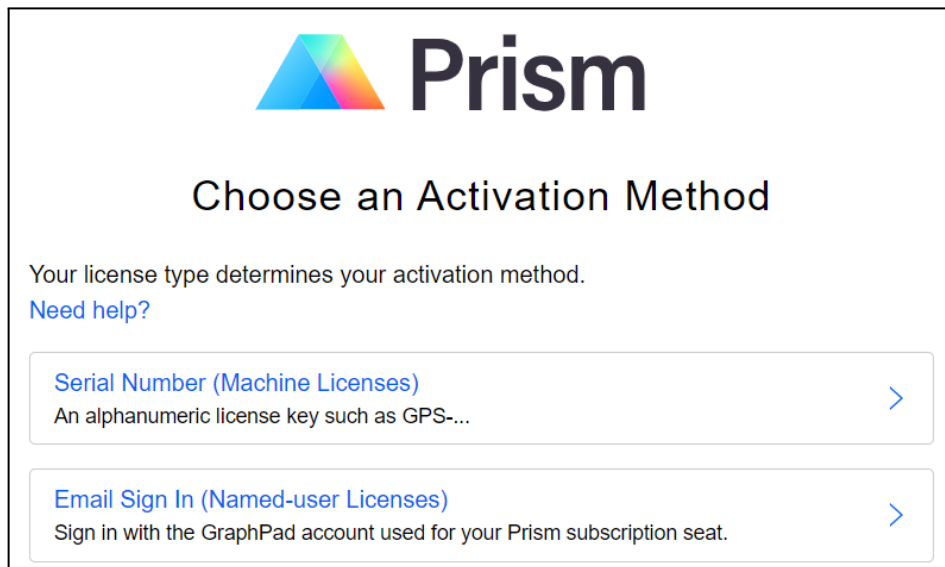
10. You will need to verify ownership of this domain. Click **View** and follow the on-screen instructions to verify this, either by HTML file or DNS TXT record.
11. Once verified, return to the **Authentication** tab, and use the **Email Domain(s)** SAML tab to provide email addresses and/or email domains SSO access to Prism. **First, test SSO access with a single email address by adding that email address in full:**



12. If you are using Entra ID only for SSO, and not SCIM, you will need to invite these user(s) under the **Users** tab in My Account. Otherwise, SCIM users will be provisioned from Entra ID in the SCIM configuration section later in this guide.



13. If this user does not yet exist in Entra ID, create them in Entra ID now.  
From Entra ID, assign this user to your application from the Applications menu.  
If you are also configuring SCIM, then this process will instead be done later after provisioning has been configured (see the SCIM section of this guide for provisioning users).
14. In the Prism application, activate your software, selecting the **Email Sign In** option. Continue through the screens, selecting **Log In with SSO** as your authentication method:





## Choose authentication method

**my.name@mycompany.com**

Your email supports SSO through your organization or GraphPad login.

[Log In with SSO](#)

Connects to your organization's single sign-on portal.



## You're All Set

You're now ready to use all of the benefits included with your GraphPad Prism subscription.

[Start Using Prism](#)

15. Once you have verified that Prism activates with this method, and are ready to enable SSO for your entire domain, add the email domain(s) that you wish to use with SSO. Also add the other users in both the **Users** tab of My Account, and in Entra ID as you have above:

### SAML 2.0 Configuration

IDENTITY PROVIDER   SERVICE PROVIDER   **EMAIL DOMAIN(S)**

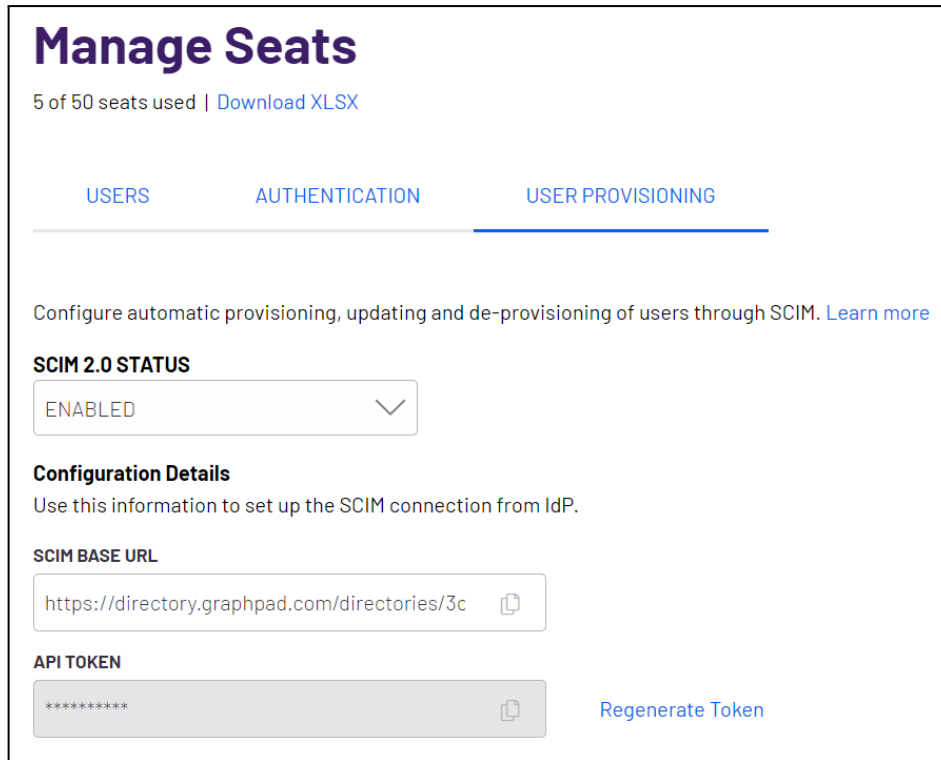
EMAIL DOMAIN

Email or domain... [Add](#)

EMAIL(S) / DOMAIN(S)	MODE	STATUS	
mycompany.com	Domain	Enabled	<a href="#">Disable</a> <a href="#">Delete</a>

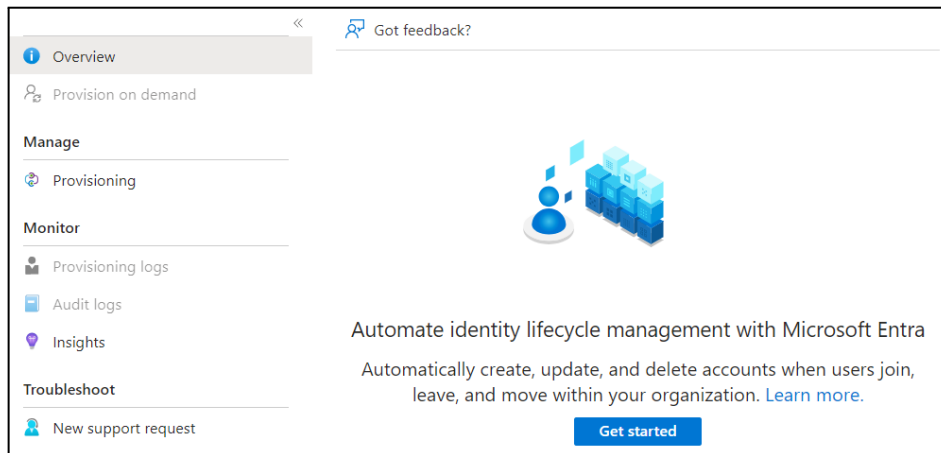
## SCIM Identity Management Configuration

1. To configure SCIM, you will first need to retrieve your Prism connection details from [My Account](#)
  1. From My Account, select **Manage Seats**, then **User Provisioning**
  2. Enable SCIM 2.0 and keep your **SCIM Base URL** and **API Token** handy for the next step:



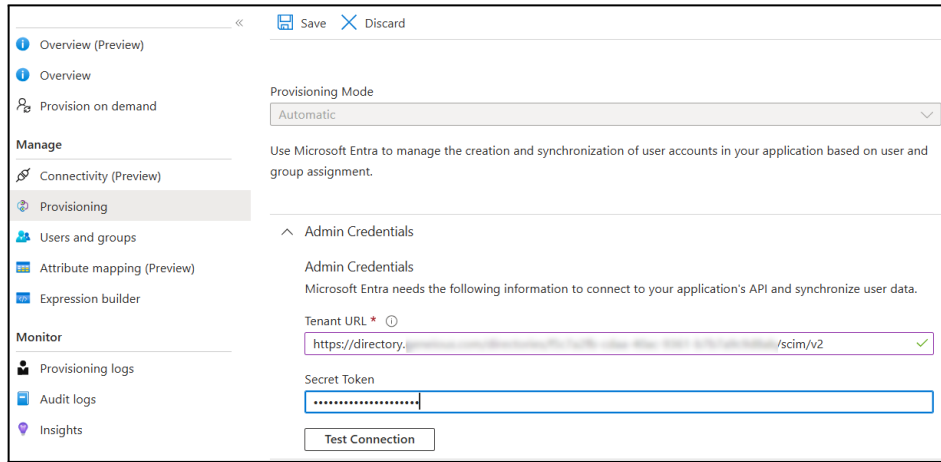
The screenshot shows the 'Manage Seats' configuration page. At the top, it indicates '5 of 50 seats used' and provides a 'Download XLSX' link. Below this are three tabs: 'USERS', 'AUTHENTICATION', and 'USER PROVISIONING', with the latter being the active tab. The main content area is titled 'SCIM 2.0 STATUS' and shows a dropdown menu set to 'ENABLED'. Underneath, there is a 'Configuration Details' section with the instruction: 'Use this information to set up the SCIM connection from IdP.' This section contains two input fields: 'SCIM BASE URL' with the value 'https://directory.graphpad.com/directories/3c' and a copy icon, and 'API TOKEN' with a masked value '\*\*\*\*\*' and a copy icon. A 'Regenerate Token' link is positioned to the right of the API token field.

2. Then in the **Provisioning** menu of your Entra ID **Enterprise application**:
  1. Select **Get started**
  2. Select **Automatic** as your **Provisioning Mode**
  3. Add your **SCIM Base URL** and **API Token Key**, copied from My Account, as the **Tenant URL** and **Secret Token**, respectively
  4. Click **Test Connection**
  5. Click **Save**

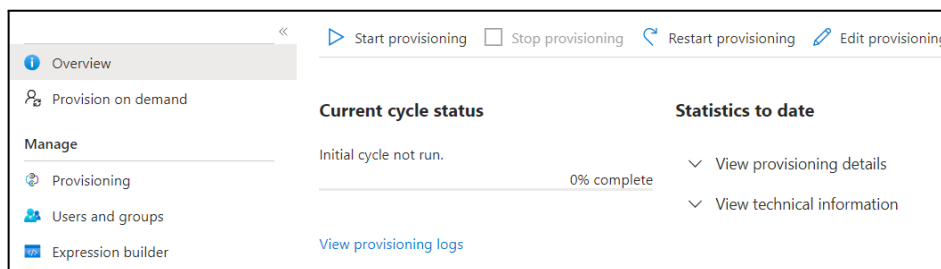
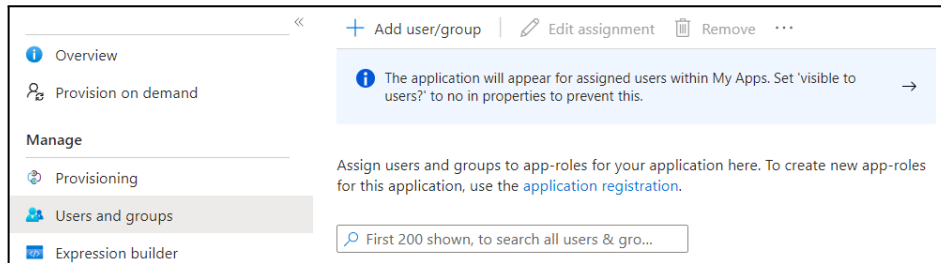


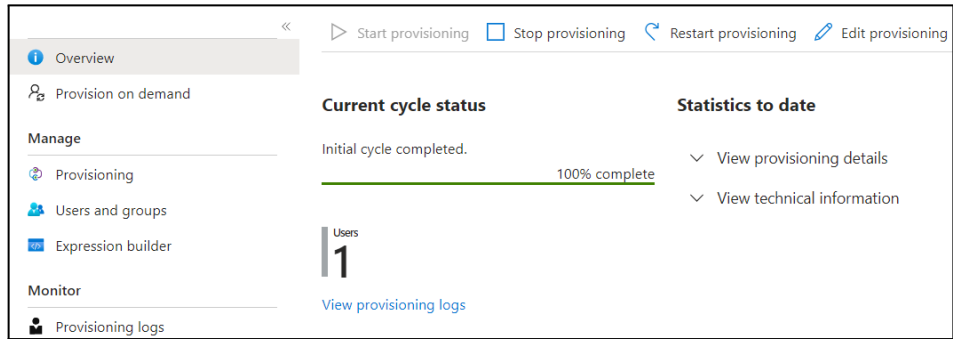
The screenshot displays the Microsoft Entra Provisioning configuration interface. On the left is a navigation sidebar with categories: 'Overview' (selected), 'Provision on demand', 'Manage' (containing 'Provisioning'), 'Monitor' (containing 'Provisioning logs', 'Audit logs', 'Insights'), and 'Troubleshoot' (containing 'New support request'). The main content area features a 'Got feedback?' link at the top right. Below this is a 3D bar chart icon. The central text reads: 'Automate identity lifecycle management with Microsoft Entra. Automatically create, update, and delete accounts when users join, leave, and move within your organization. [Learn more.](#)' A prominent blue 'Get started' button is located at the bottom right of the main content area.



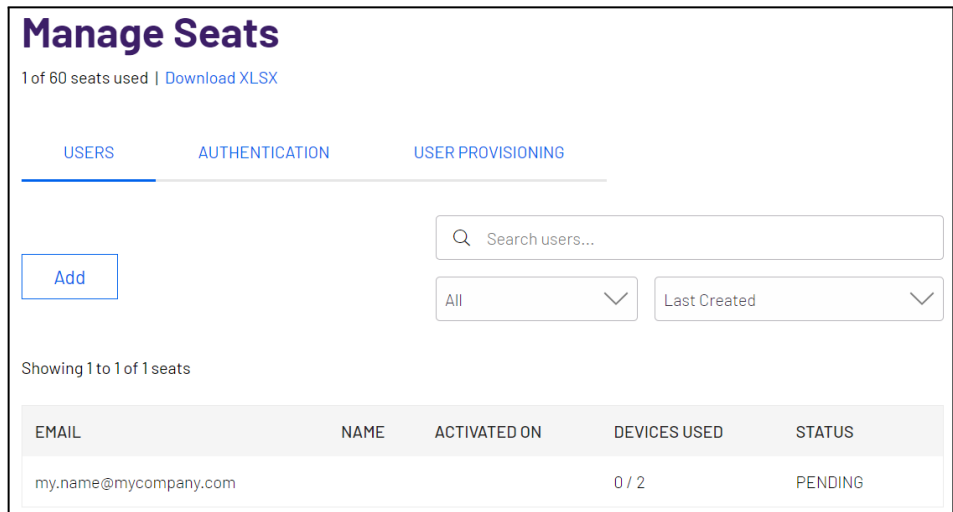


3. You have now successfully configured your user provisioning connection between Entra ID and GraphPad Prism. You can now provision users from Entra ID into Prism by
  1. Returning to the **Provisioning** menu
  2. Select **User and groups**
  3. Click **Add user/group**
  4. **Select** and **Assign** those users/groups
  5. Return to the **Overview** of the **Provisioning** menu and click **Start provisioning**
  6. Click **Refresh** in the top right to see the provisioning complete



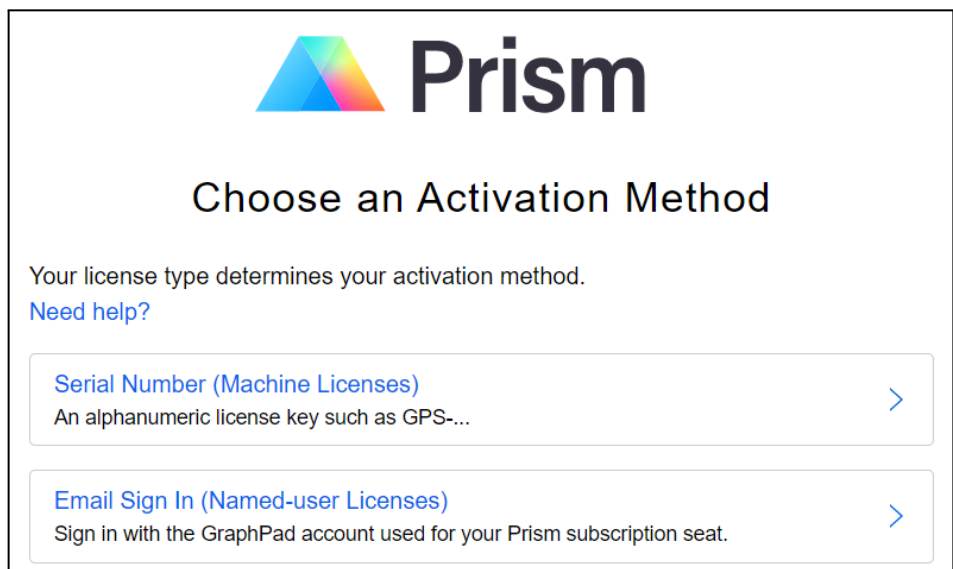


- Returning to My Account after provisioning is complete will show the end user(s) ready to activate GraphPad Prism in the **Users** tab - please reload the page:



EMAIL	NAME	ACTIVATED ON	DEVICES USED	STATUS
my.name@mycompany.com			0 / 2	PENDING

- In the Prism application, activate your software, selecting the **Email Sign In** option. Continue through the screens, selecting **Log In with SSO** as your authentication method:





## Choose authentication method

my.name@mycompany.com

Your email supports SSO through your organization or GraphPad login.

[Log In with SSO](#)

Connects to your organization's single sign-on portal.



## You're All Set

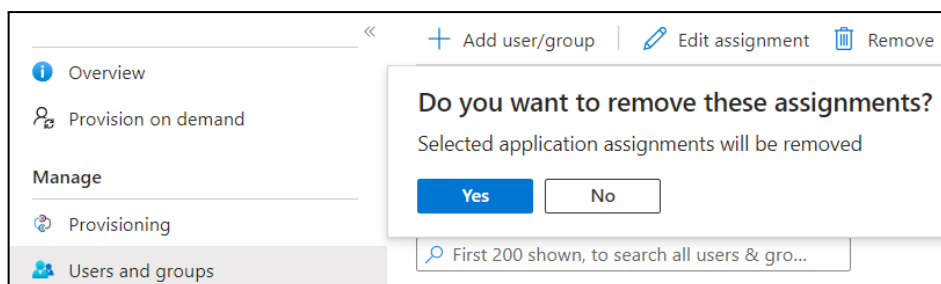
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[Start Using Prism](#)

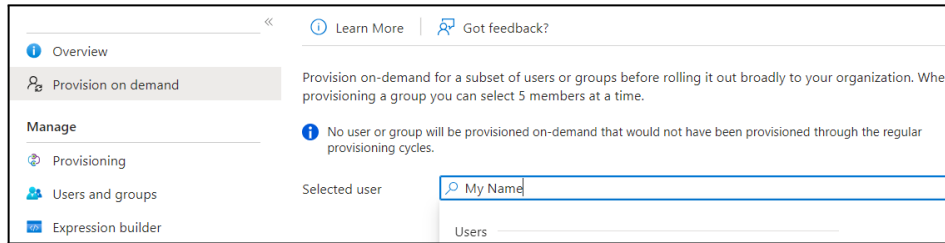
### Revoke User

To revoke a user via Entra ID:

1. In the **Users and groups** menu within your **Enterprise application**, select the user and click **Remove** and **Yes** to remove the assignment. Alternatively, remove the group, or the user from the group, if you have assigned a group to the application instead:



2. Then from the **Provision on demand** menu, search for and select that same user, and click **Provision**:



3. Return to My Account and refresh the page. That user will now be removed from the **Users** list
4. Finally, in Prism, follow the **Help -> About Prism** menu. Here you will be notified that the activation has been revoked.